

Instructions for participating in the SERFF Webinar (10/9/12):

The presentation is expected to begin at approximately 10:30am after OIC updates.

To join the meeting:

<http://naic.na5.acrobat.com/serffindustry/>

They will login as **GUEST**.

If they have never attended a Connect Pro meeting before, they need to test their connection:

http://naic.na5.acrobat.com/common/help/en/support/meeting_test.htm

The call in information will be the standard number/passcode used during other Carrier meetings:

Dial-In: 866-479-6576

Passcode: 73095495#